



## House management policy - responsible service of alcohol

### Our standard

Compass Group Remote Hospitality Services Pty Ltd (**Compass**) is committed to ensuring that alcohol will be sold and consumed in a responsible manner at all our sites. Compass is committed to minimising the harm or ill health caused to people or any group of people, due to the consumption of alcohol. Our standard will be delivered and maintained by our people, contractors and suppliers.

### Our commitment

#### **Promote the responsible service and consumption of alcohol:**

Compass, Management and Staff will ensure alcohol is consumed in a responsible manner and will actively educate patrons and their guests about the responsible service of alcohol (**RSA**).

#### **Serving alcohol:**

Alcohol will be served according to the conditions of each sites liquor licence and in accordance with the safety and wellbeing of patrons and their guests.

#### **Intoxicated patrons:**

Alcohol will not be served to any person who is intoxicated, or who is suspected of providing alcohol to an intoxicated person.

#### **Underage drinking:**

Compass, Management and Staff will ensure alcohol is not served, supplied, or sold to juveniles.

#### **Low-alcohol and alcohol- free drinks:**

Provide a selection of low-alcohol, alcohol-free drinks and free drinking water during trading hours.

#### **Provision of food:**

Actively promote and sell a range of snacks and/or meals when alcohol is served.

#### **Safe transport:**

Where applicable, encourage patrons and their guests to take safe transport home or safely return to their living quarters.

#### **Training:**

Only servers with RSA certification will be permitted to serve alcohol.

#### **Complaint procedures:**

Compass will take all reasonable action to provide solutions for complaints from the community.

#### **Review practices:**

Compass will review the Responsible Service of Alcohol Plan in accordance with the company document control requirements or upon request from the Licensee or Licensing Authorities.

### Our responsibilities

#### **Leaders:**

Leaders are responsible for implementing this Policy in their respective area of responsibility and performance is measured regularly.

#### **Everyone:**

To comply with the company's Code of Conduct, this Policy, and the RSA Management Plan.

A handwritten signature in blue ink, appearing to read 'Joanne Taylor'.

**Joanne Taylor**

**Managing Director**

**Compass Group (Australia) Pty Ltd**